

10A NCAC 23H .0108 WITHHOLDING INFORMATION FROM THE CLIENT

- (a) When the director or a delegated representative determines on the basis of the exceptions in Rule .0107 of this Section to withhold information from the client, this reason shall be documented in the client record.
- (b) The director or delegated representative shall inform the client that information is being withheld, and upon which of the exceptions specified in Rule .0107 of this Section the decision to withhold the information is based. If confidential information originating from another agency is being withheld, the client shall be referred to that agency for access to the information.
- (c) When a delegated representative determines to withhold client information, the decision to withhold shall be reviewed by the supervisor of the person making the initial determination.

*History Note: Authority G.S. 108A-54; 108A-54.1B; 108A-80;
Eff. September 1, 1984;
Amended Eff. August 1, 1990;
Transferred from 10A NCAC 21A .0408 Eff. May 1, 2012;
Readopted Eff. June 1, 2019.*